

Compass Team Newsletter

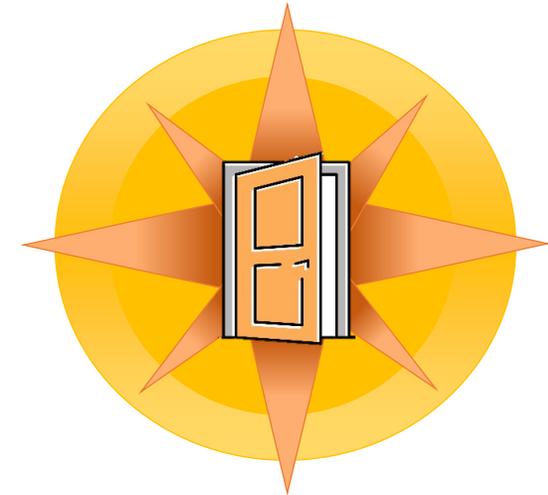
Issue 10 Quarter 3 2025

Welcome!

A warm welcome to all our partner agencies to our new edition of the COMPASS newsletter.

This Newsletter will focus on data obtained from Quarter 3 (October-December 2025)

Kate Owen (COMPASS Team Manager)



Themes of the Quarter



Data taken from Q3 2025 – October, November & December

Total Contacts / Progressed to Children’s Social Care

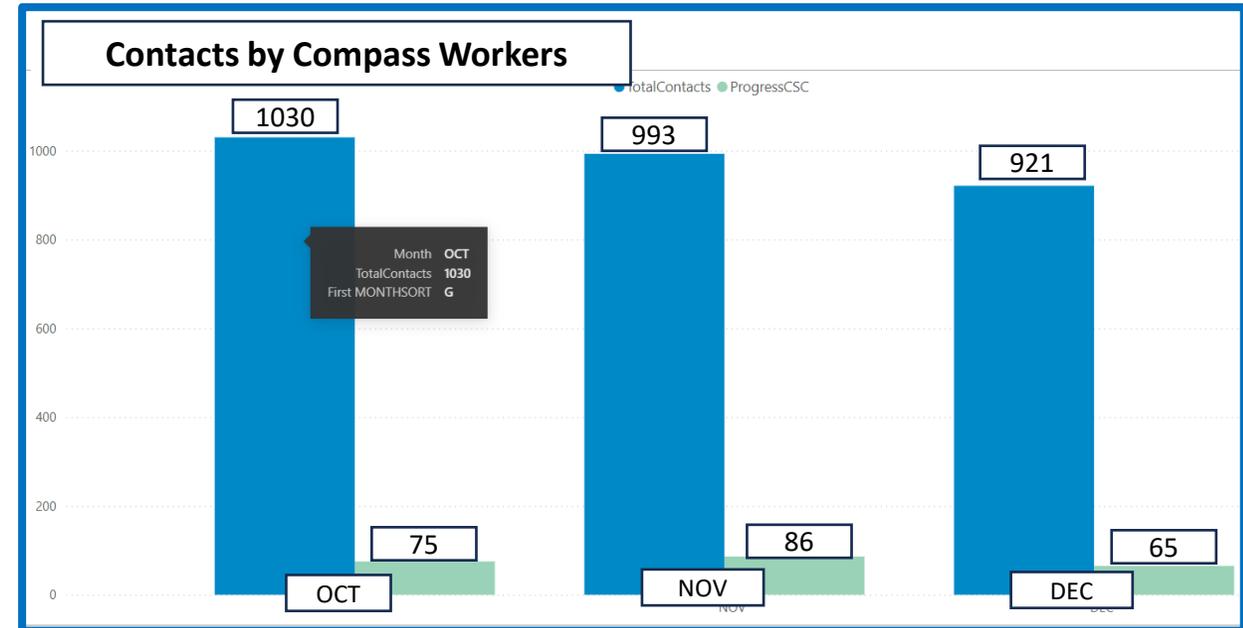
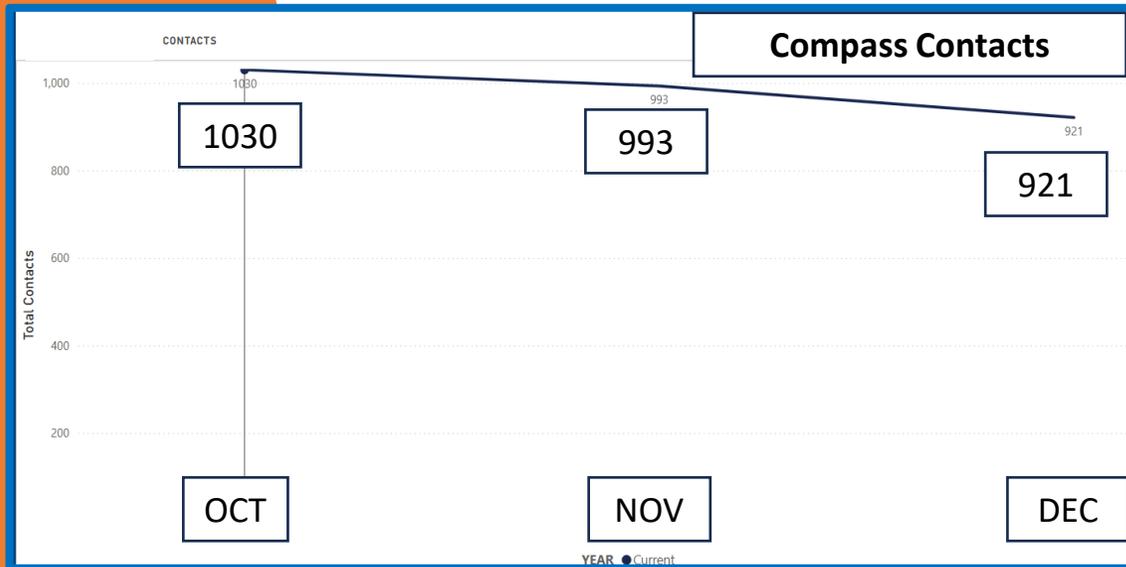
We have had a slight increase in the number of contacts this quarter Q3 to the last newsletter analysis in Q2

(Q2 2711 vs Q3 2944)

We have seen a 2% increase in progressions to Children’s Social Care: 6% in Q2 vs 8% in Q3

TOTAL CONTACTS BY COMPASS WORKERS

Month	TotalContacts	ProgressCSC	%
DEC	921	65	7%
NOV	993	86	9%
OCT	1030	75	7%
Total	2944	226	8%



Themes of the Quarter

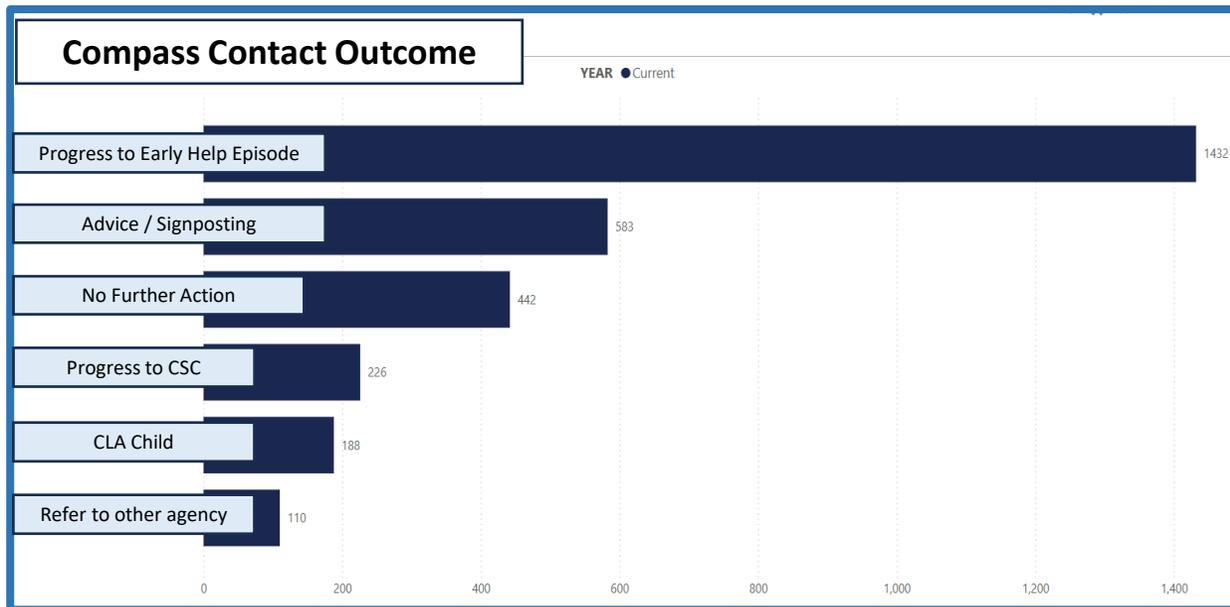
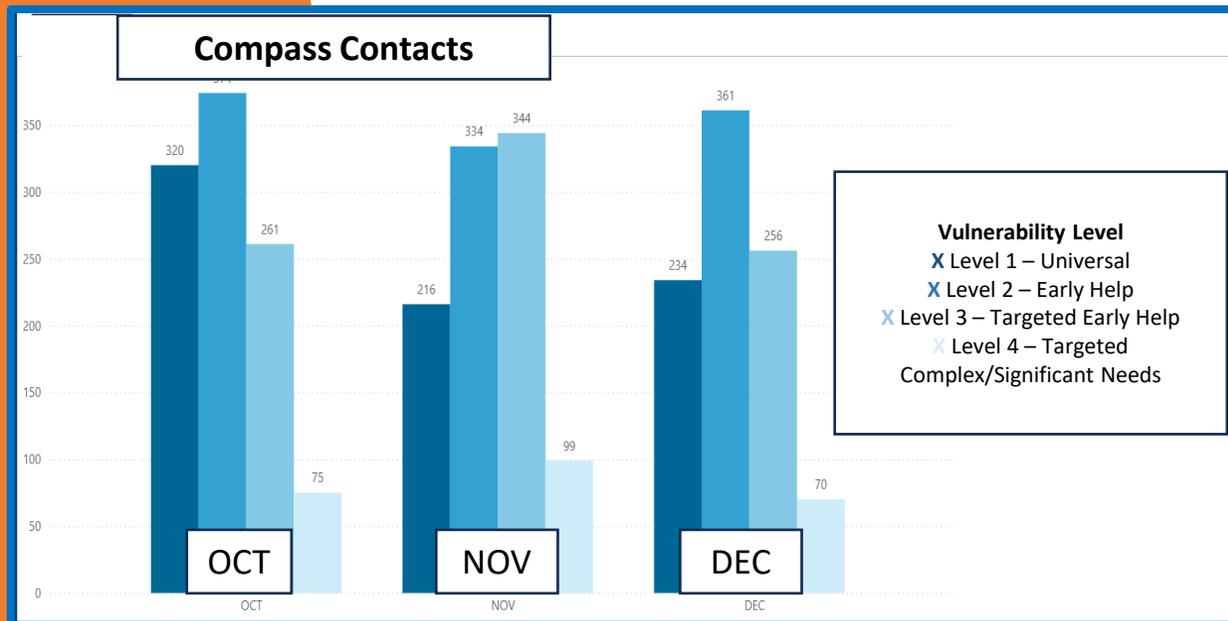


Data taken from Q3 2025 – October, November & December

TOTAL CONTACTS BY COMPASS WORKERS					
Month	Level 1	Level 2	Level 3	Level 4	Total Contacts
OCT	334	383	261	75	1030
NOV	218	349	344	99	993
DEC	234	361	256	70	921
Total	786	1093	861	244	2944

Total Contacts / Level Breakdown
 We have seen a 26% increase of Level 3 Referrals from last quarter (686 in Q2 vs 861 in Q3)

Over the course of the quarter there has been a slight decrease in total contacts from October through to December.

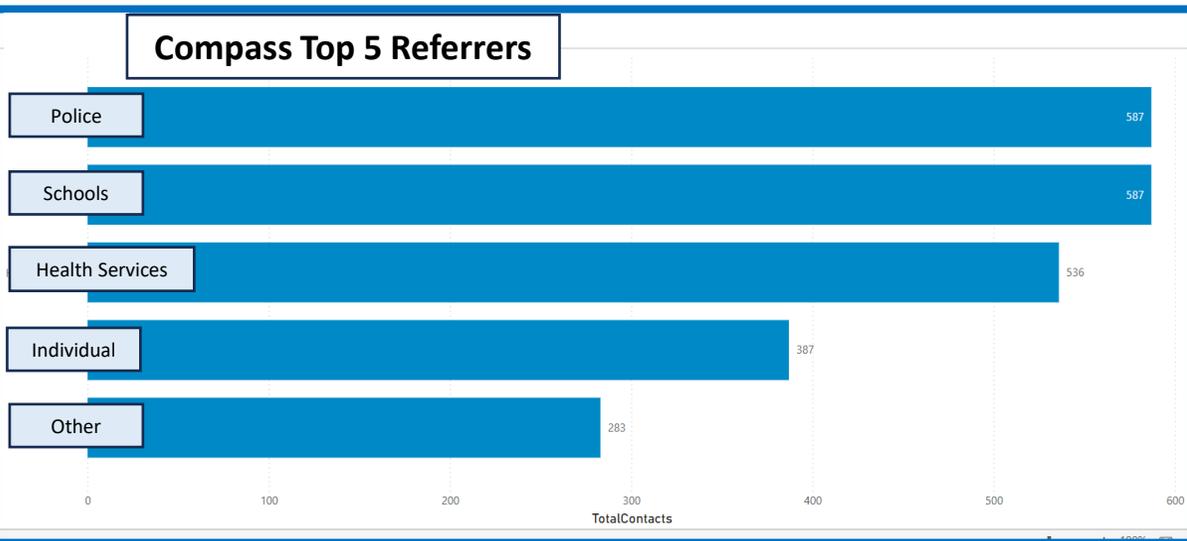


Themes of the Quarter

Data taken from Q3 2025 – October, November & December



Compass Top 5 Referrers



COMPASS TOP 5 REFERRERS

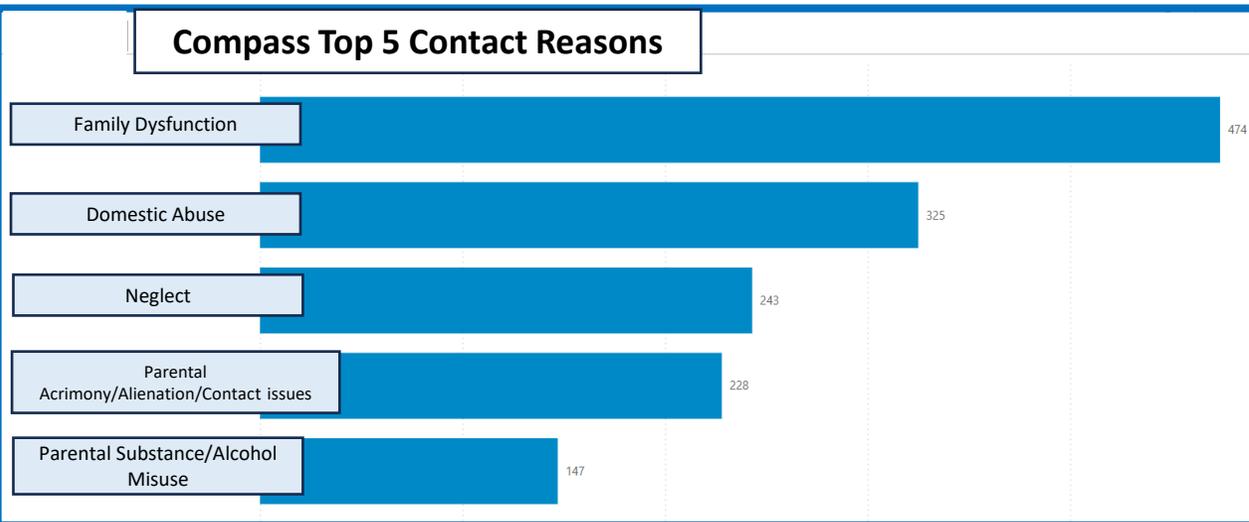
ContactSource	Total
Police	587
Schools	587
Health services	536
Individual	387
Other	283

Top 5 Referrers
Police remain the top referrer since last quarter.

Contact forms received from Schools have increased from 379 in Q2 to 587 in this quarter Q3 – a 55% increase.

Compass is a Level 4 service - Please don't refer to Compass if you require Level 2 or 3 – please follow the correct pathway

Compass Top 5 Contact Reasons



COMPASS TOP 5 CONTACT REASONS

ContactIssue	Total
Family Dysfunction	474
Domestic Abuse	325
Neglect	243
Parental Acrimony/Allegations/Contact Issues	228
Parental Substance/Alcohol Misuse	147

Top 5 Contact Reasons
Family dysfunction, Domestic Abuse and Neglect remain the top 3 contact reasons in Q3. There has been a 53% increase of Family Dysfunction for contact reason.

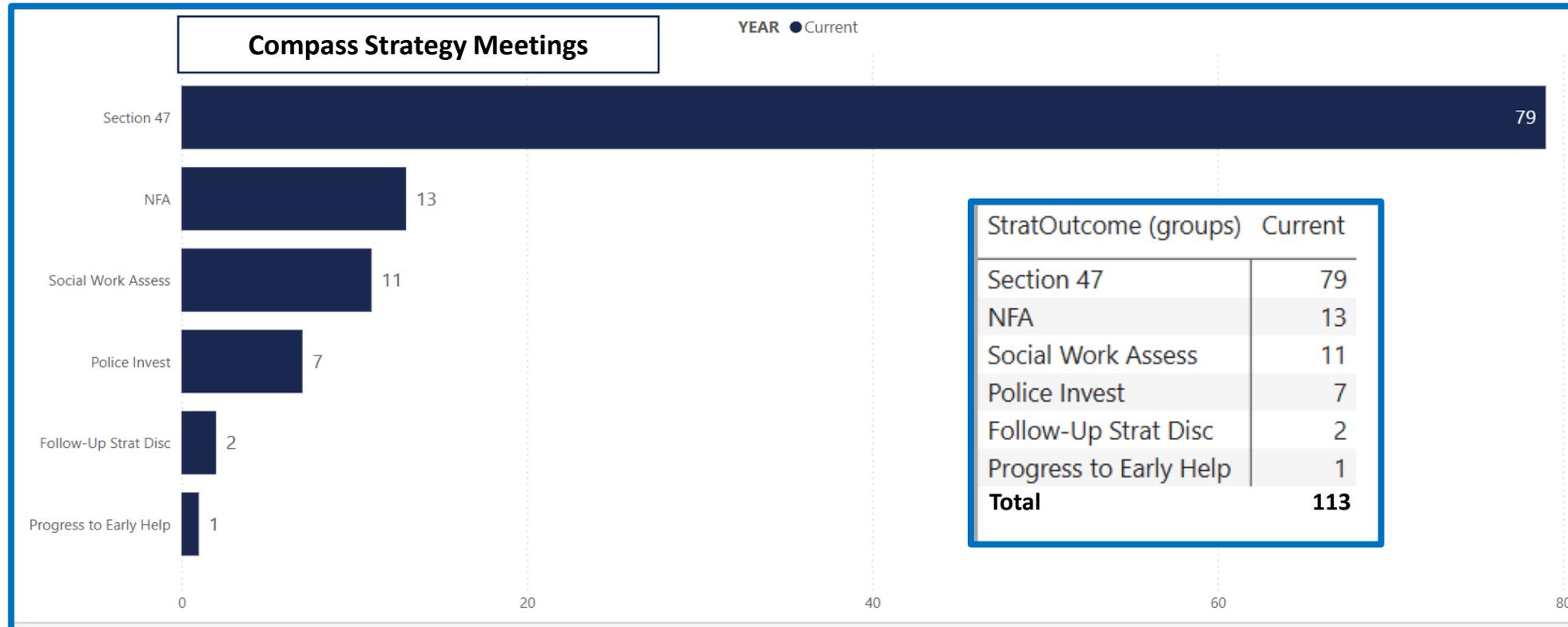
Themes of the Quarter

Data taken from Q3 2025 – October, November & December



Strategy Meeting outcomes

We have seen an increase to 113 Strategy meetings compared to Q2 which had 90. Similarly, we have seen an increase in Section 47 Enquiries from 55 in Q2, to 79 in Q3.





Shropshire Children's Safeguarding Portal Update

Our Portal to enable professionals and members of the public to refer into Children's Social Care and Early Help will be going live on the 9th of February, and there will be further communications disseminated throughout agencies with the URL link to use.

The Children's Referral Portal is going live on Monday 9th February.

This Portal will help to streamline communication between families, professionals and Shropshire Council. The public-facing portal allows users to securely submit key forms, this includes Early Help referrals and non-urgent Safeguarding concerns. Please note we are not proposing any changes at this time to the current pathway to targeted early help.

A Professional will need to register once to start using the Portal (not every time) and it is very straightforward to use.

The Portal will enable people to contact Shropshire Council at their convenience, not when our opening hours allow and they will reduce the need for paper-based communication and documentation, which can be prone to errors, delays, and losses.

This Portal will support the Compass and EHASt colleagues to ensure the correct information is gathered as efficiently and effectively as possible, therefore ensuring the decision making based on this info, will lead to suitable, timely help and support for children and young people.

The Portal can be found on the SSCP website and the Safeguarding and Early Help pages of the Shropshire Council website.

We will send a further communication on Monday 9th February advising we are live.

Charity Spotlight

In each Newsletter we would like to highlight a charity that is close to someone in our team.

This Quarter we would like to highlight **LITTLE STARS** – A charity that supports vulnerable families all over Shropshire - ranging from baby packs to ensure you have your hospital essentials for when the time is right, to pre-loved baby and children's clothing, to essential equipment and pre-loved school uniforms, and new presents so every child has something to open at Christmas.



About Little Stars

Our vision at Little Star's is to ensure babies and children across Shropshire have access to the basic essentials that they need to feel safe and secure.

- Helping families when times are challenging.
- Working with professionals to support families.
- Ensuring parents and their children have the basic essentials.

Our Campaigns

Baby Bank

From hospital bag essentials to Moses baskets and baths, our baby bank offers those vital essentials to the families who need them most.

Tots to teens

Children grow (fact!) and still deserve clean clothing and essentials throughout pre-school, school and teenage years. Our pre-loved supply of clothing is here for you, along with essential toiletries to ensure every child has what they need.

Cool for School

We work with schools and organisations across Shropshire to supply school uniforms to those who need them. Every child deserves to be proud to wear their uniform just like their peers.

Accessing support from Little Stars is super-simple and can come as a referral through professionals such as doctors, midwives and health visitors, as well as through appropriate voluntary organisations. Unfortunately, we don't accept self-referrals.

Are you a referral partner or healthcare professional working with a family needing our help?
To refer a family to Little Stars, please complete the [online form](#)



Little Stars works with professionals including midwives, GPs, housing associations, schools, social services, domestic abuse charities and many more to provide these essential items for the children.

Make a Referral

Key Contacts & Useful Documents



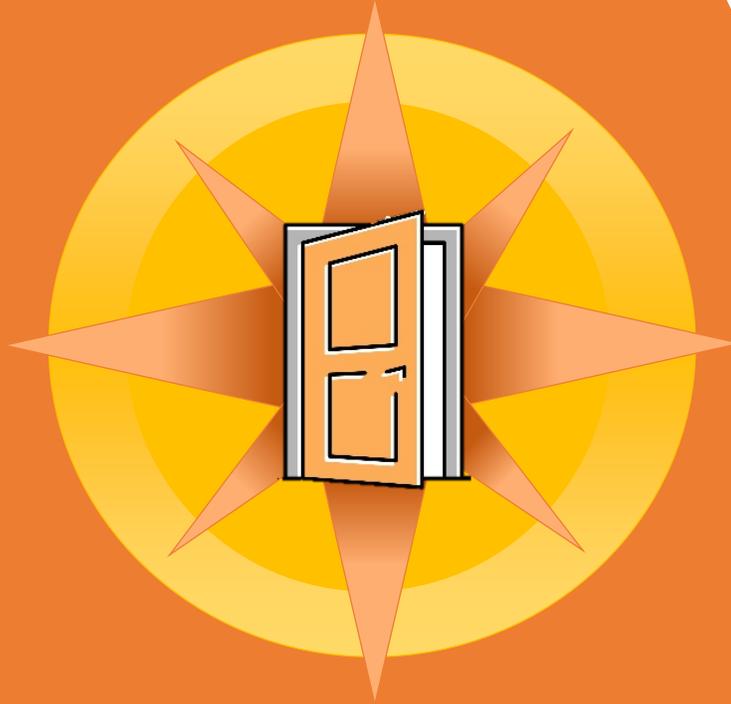
If you think a child is in immediate danger, call the emergency services	999
West Mercia Police	101
First Point of Contact (FPOC) (Compass and Initial Contact Team)	0345 678 9021
Emergency Social Work Team	0345 678 9040
Shropshire Early Help	Earlyhelp@shropshire.gov.uk
Shropshire Supporting Families	SupportingFamiliesTeam@shropshire.gov.uk
Compass - For safeguarding concerns for children	Compass.referrals@shropshire.gov.uk
Shropshire Family Information Service	01743 254400 and ShropshireFIS@shropshire.gov.uk
Health visitors and school nurses – single point of access (SPOA)	0333 3583654
Shropshire Housing Options	0345 678 9005
Citizen’s Advice	https://www.citizensadvice.org.uk
Domestic Abuse Helpline 24-hour	0808 2000 247
NSPCC	0808 800 5000
Family Lives – parent helpline	0808 800 2222 Parenting and Family Support - Family Lives (Parentline Plus)
Parenting Help and Support Line	01743250950
Local Offer website	The SEND local offer Shropshire Council
Shropshire Choices	Shropshire Choices Shropshire Council
All In Registrations	All In Programme Shropshire Council
Occupational Therapists via First Point of Contact	0345 678 902
We Are With You - Substance Misuse Treatment Provision	01743 294700 Shropshire - With You (wearewithyou.org.uk)

Useful links & Documents

Multi-agency guidance on Threshold Criteria to help support Children, Young People and their Families in Shropshire
[Childrens Threshold Document](#)

Shropshire Safeguarding Community Partnership
[Shropshire Safeguarding Community Partnership](#)

West Midlands Children’s Safeguarding Procedures
[West Midlands Safeguarding Children Group \(procedures.org.uk\)](#)



Thank you!

Thank you for reading this issue of the Compass Newsletter.
We look forward to bringing you the next newsletter for Q4 2026.

Kate Owen (COMPASS Team Manager)

Designed by Rebecca Bean (Compass Coordinator)