

Compass Team Newsletter

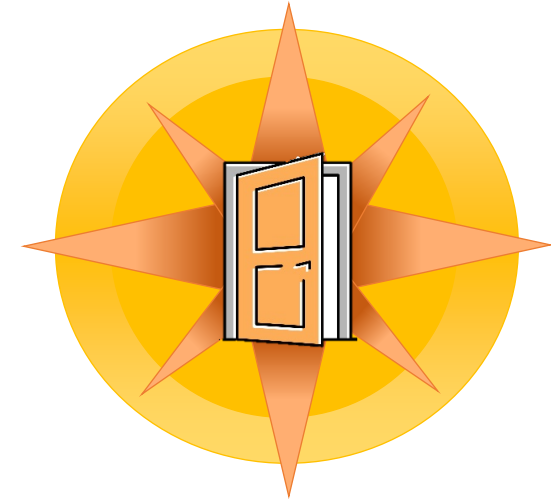
Issue 8 Quarter 1 2025

Welcome!

A warm welcome to all our partner agencies to our Eighth edition of the COMPASS newsletter.

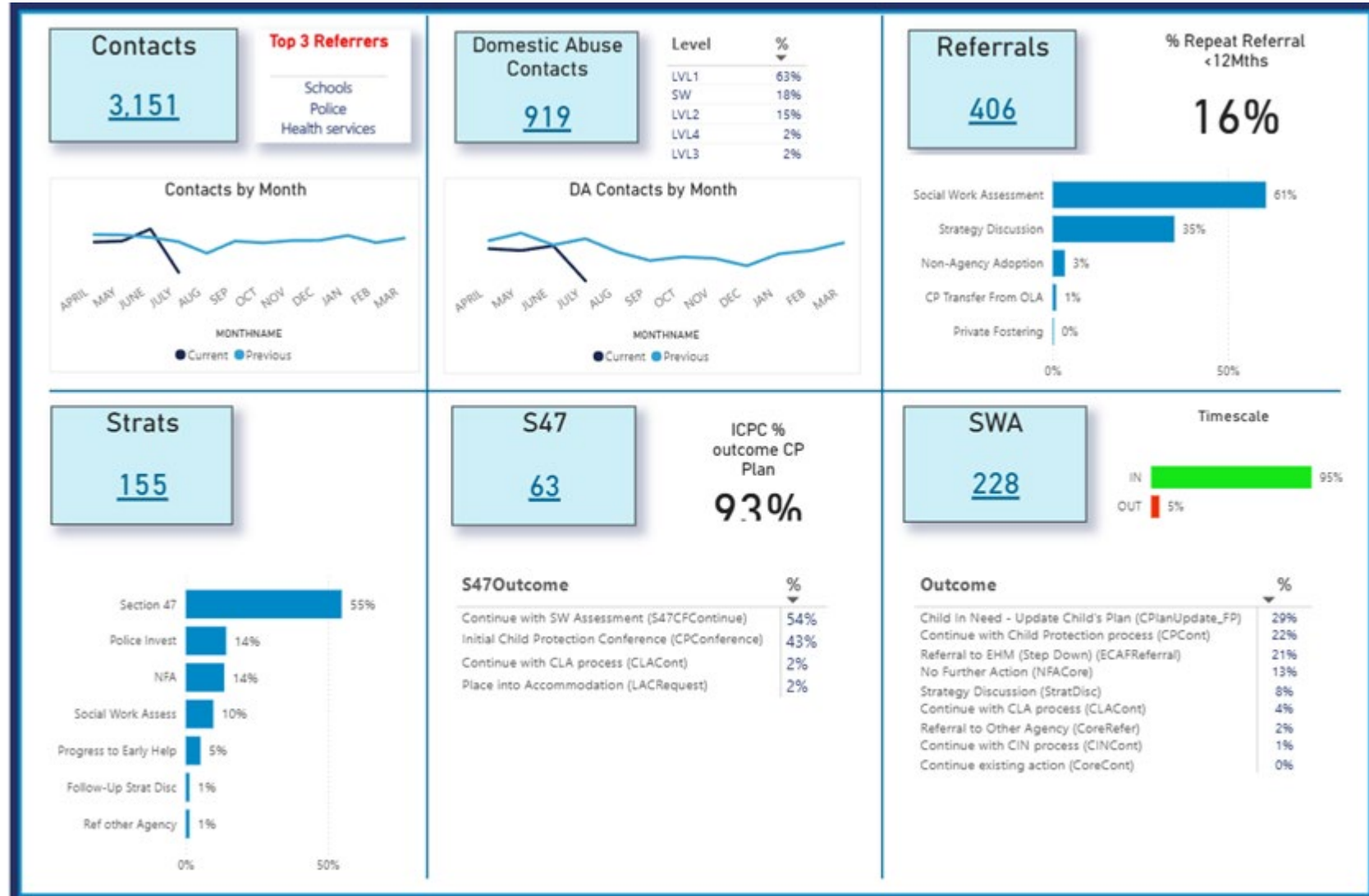
This Newsletter will focus on data obtained from Quarter 1 (April-June 2025)

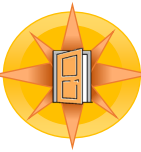
Gemma Onions & Kate Owen (COMPASS Team Managers)



Themes of the Quarter

Data taken from Q1 2025 – April, May, June



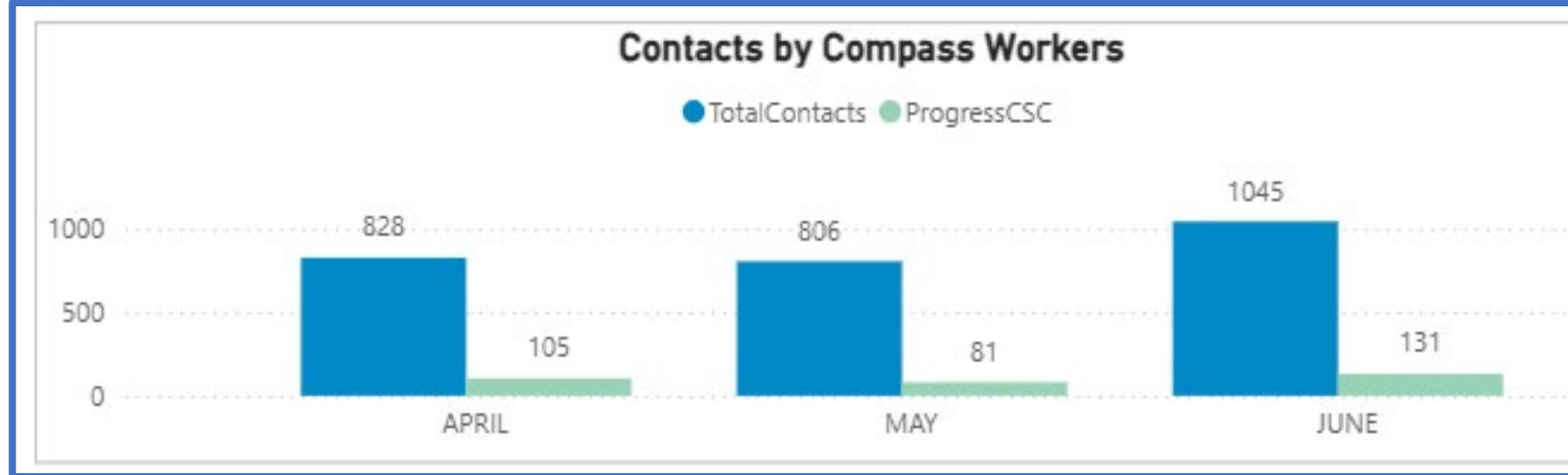


Themes of the Quarter

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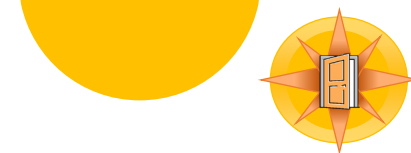
We have had a slight increase in number of contacts to the last newsletter analysis in Q1 (2394 in Q4, 2679 in Q1), and a similar amount that have progressed to CSC (13% in Q4, 12% in Q1)

Total Contacts by Compass Workers			
Month	TotalContacts	ProgressCSC	%
JUNE	1045	131	13%
MAY	806	81	10%
APRIL	828	105	13%
Total	2679	317	12%



Themes of the Quarter

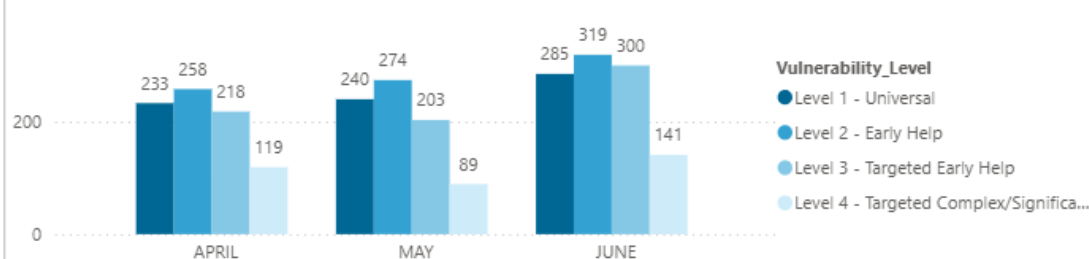
Data taken from Q1 2025 – April, May, June



Total Contacts by Compass Workers

Month	Level 1	Level 2	Level 3	Level 4	Total Contacts
APRIL	236	258	218	119	828
MAY	240	278	213	89	806
JUNE	286	320	300	141	1045
Total	762	856	731	349	2679

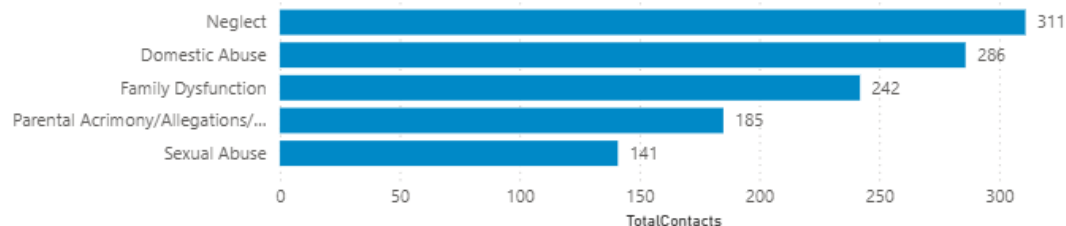
Contacts by Compass Workers



Compass top 5 contact reasons

ContactIssue	Total
Neglect	311
Domestic Abuse	286
Family Dysfunction	242
Parental Acrimony/Allegations/Contact Issues	185
Sexual Abuse	141

Compass top 5 contact reasons



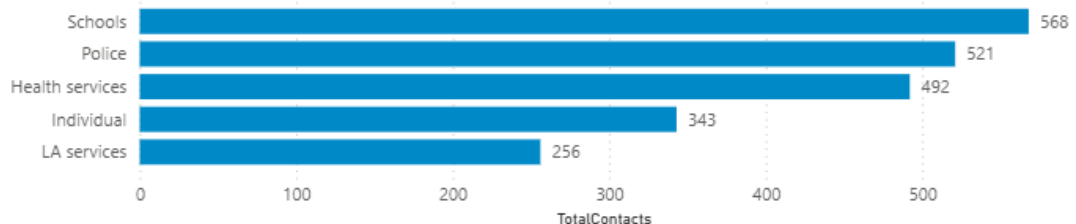
Compass top 5 referrers

ContactSource	Total
Schools	568
Police	521
Health services	492
Individual	343
LA services	256

Age Band

Age Band	Total
A) 0 to 5	768
B) 6 to 18	1910
C) 19+	1
Total	2679

Compass top 5 referrers



We have seen an increase of nearly 150 outcomes to Level 2 compared to Q4.

There has also been an increase of nearly 150 outcomes to Level 1 compared to Q4.

Neglect, Domestic Abuse and Family Dysfunction have remained the top 3 contact reasons for Q1.

There has been a 64% increase in contact forms from Police. Schools remain the top referrer into Compass.

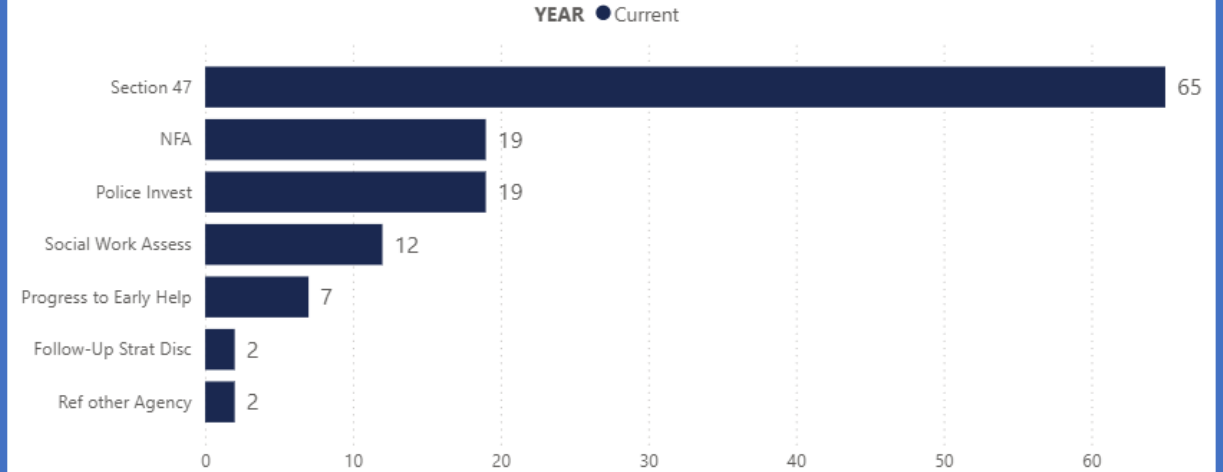
Themes of the Quarter

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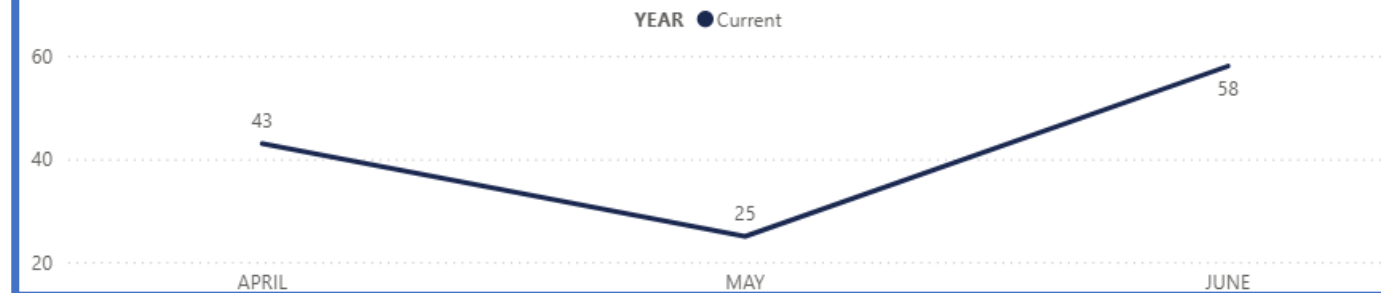
Compass Strategy Discussions

StratOutcome	Strats completed by Compass/Outcome			
	A) APRIL	B) MAY	C) JUNE	Total
Follow-Up Strategy Discussion (FollowStratDisc)	2			2
No Further Action (NFAStrat)	2	3	14	19
Police Investigation (Police)	6	8	3	17
Police Investigation (PoliceFollow)		2		2
Progress to Early Help Episode (E-CINS) (LCSECINS)	3	2	2	7
Referral to Other Agency (ReferStrat)	2			2
Section 47 Enquiries (S47)	27	9	29	65
Social Work Assessment (ICSCFAssess)	1	1	10	12
Total	43	25	58	126

Strat Outcome



Strats

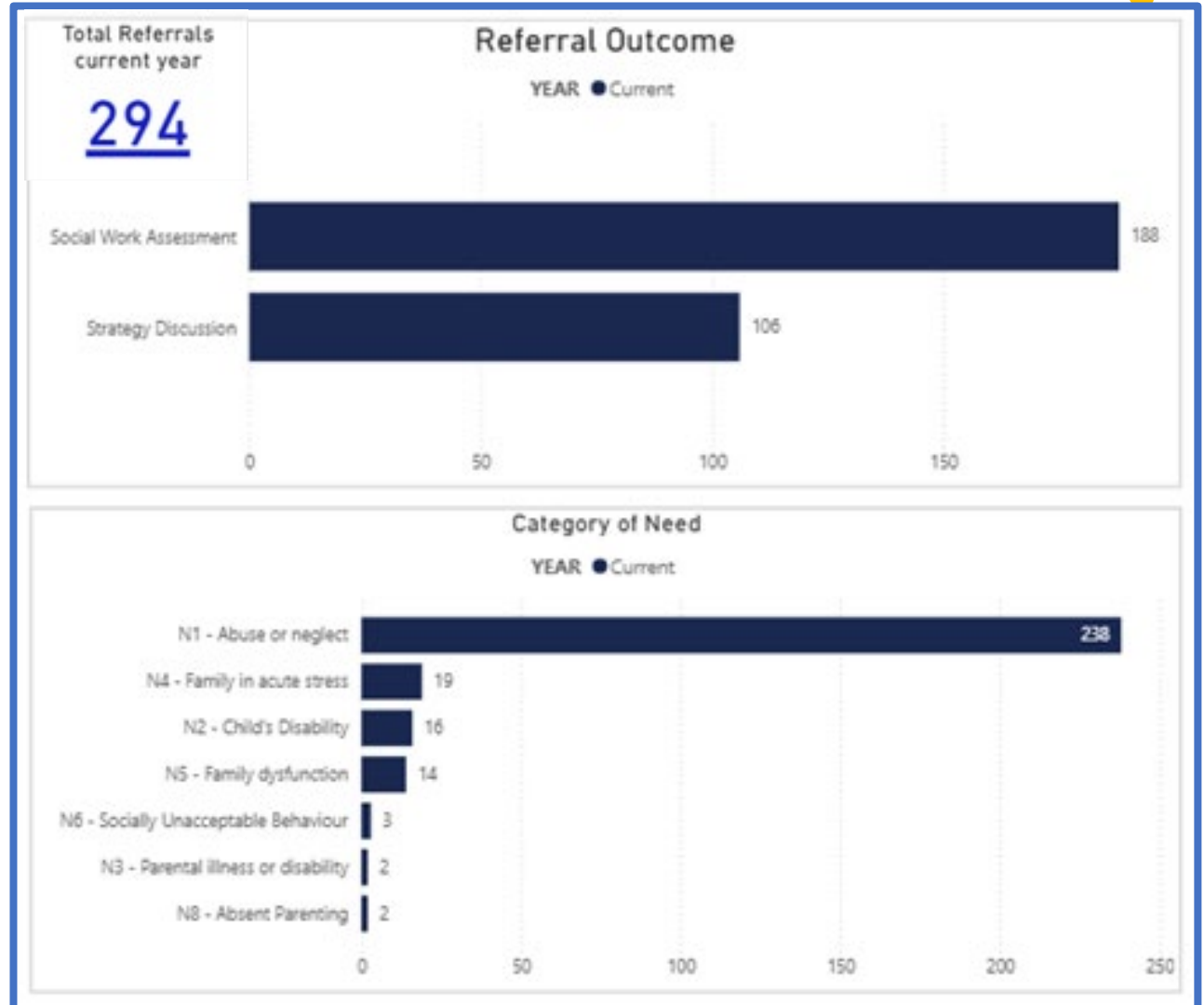
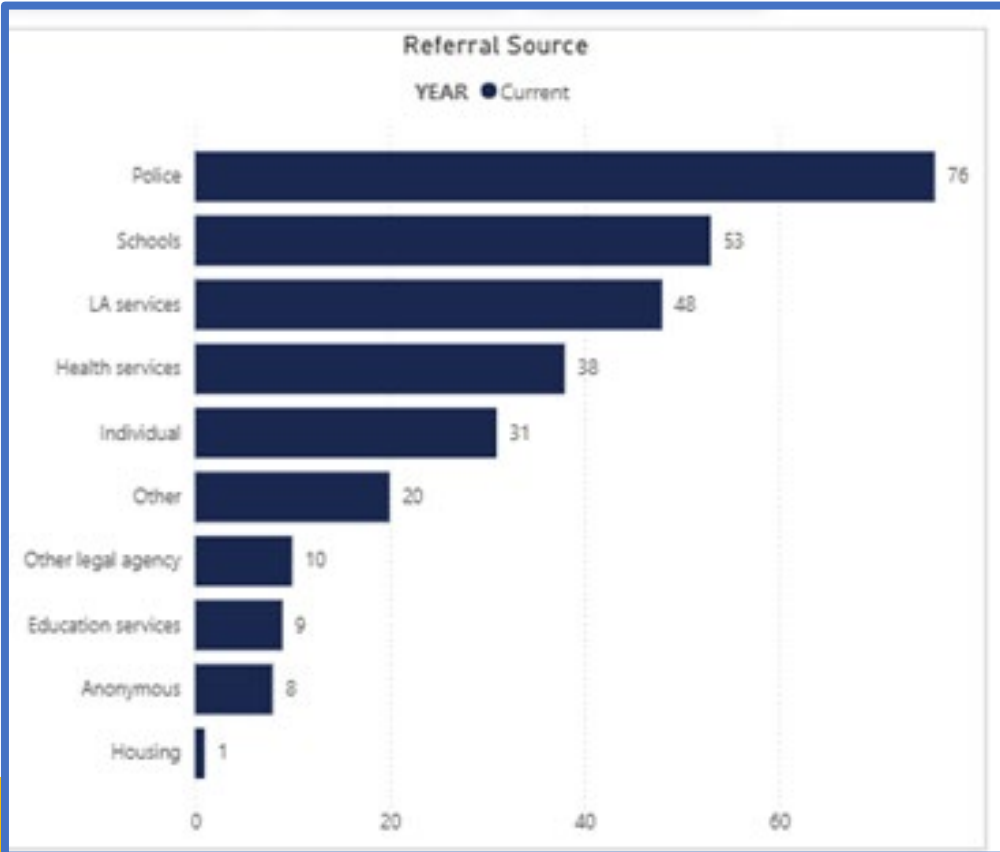


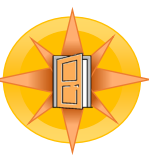
Themes of the Quarter

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Referrals into Social Care for Social Work Assessment or Strategy Meetings





Section 47 (Child Protection) versus Section 17 (Child In Need)

We have been scrutinising how we work with families informed by our data, audit activity, the social care reforms literature and our Peer Review held in 2024 by Warwickshire local authority.

What we know from all these things is:

- Only a small portion of children subject to s.47 investigation proceed to an ICPCC resulting in a CP plan
- We often escalate concerns too quickly, without understanding the context or narrative of the family or wider agency checks
- Majority of families will engage with social care when in crisis
- When we work with families under S.17 we promote better outcomes for children by working restoratively and in partnership with families

Compass is considering all the above learning and when we receive a concern that may indicate a child has suffered or is at risk of suffering significant harm, where safe to do so i.e. the child is still in school, we will talk to parents to gain a better understanding of family dynamics, struggles and the child's lived experiences. Where we believe a S.17 would promote a better outcome for the child we do so in partnership with the parent/s. The reported issue may be isolated with no other history, there may be mitigating circumstances or risk reduced in some way for example an abusive partner may have left the household, by working in partnership with parents we are doing 'with' and not 'to' and they engage far better in the support and intervention on offer.

We are happy to talk through any decision made by Compass if you are unhappy about the outcome of a referral.

- Jeanette Hill, Service Manager for Compass and Assessment Teams

Charity Spotlight

In each Newsletter we would like to highlight a charity that is close to someone in our team.

This Quarter we would like to highlight **LITTLE STARS** – A charity that supports vulnerable families all over Shropshire - ranging from baby packs to ensure you have your hospital essentials for when the time is right, to pre-loved baby and children's clothing, to essential equipment and pre-loved school uniforms, and new presents so every child has something to open at Christmas.

Find out more about Little Stars and their current campaigns



Little Stars - Summer 2025 Updates

Cool for School

Cool for School is back for 2025 - We work with schools and organisations across Shropshire to supply school uniforms to those who need them. Every child deserves to be proud to wear their uniform just like their peers.

Shrewsbury Half Marathon

We're taking part in the **Shrewsbury Half & Metric Half Marathon** on **28th September**, and we already have a fantastic team of **11 runners** signed up! There's still time to join us and run for a cause that supports babies, children, and families across Shropshire. Whether you're going for the full or metric half, your steps will make a difference.

- *Want to get involved? Get in touch and we'll send you all the info!*
- *Donate through Just Giving*

Vote For Little Stars at Your Local Tesco!

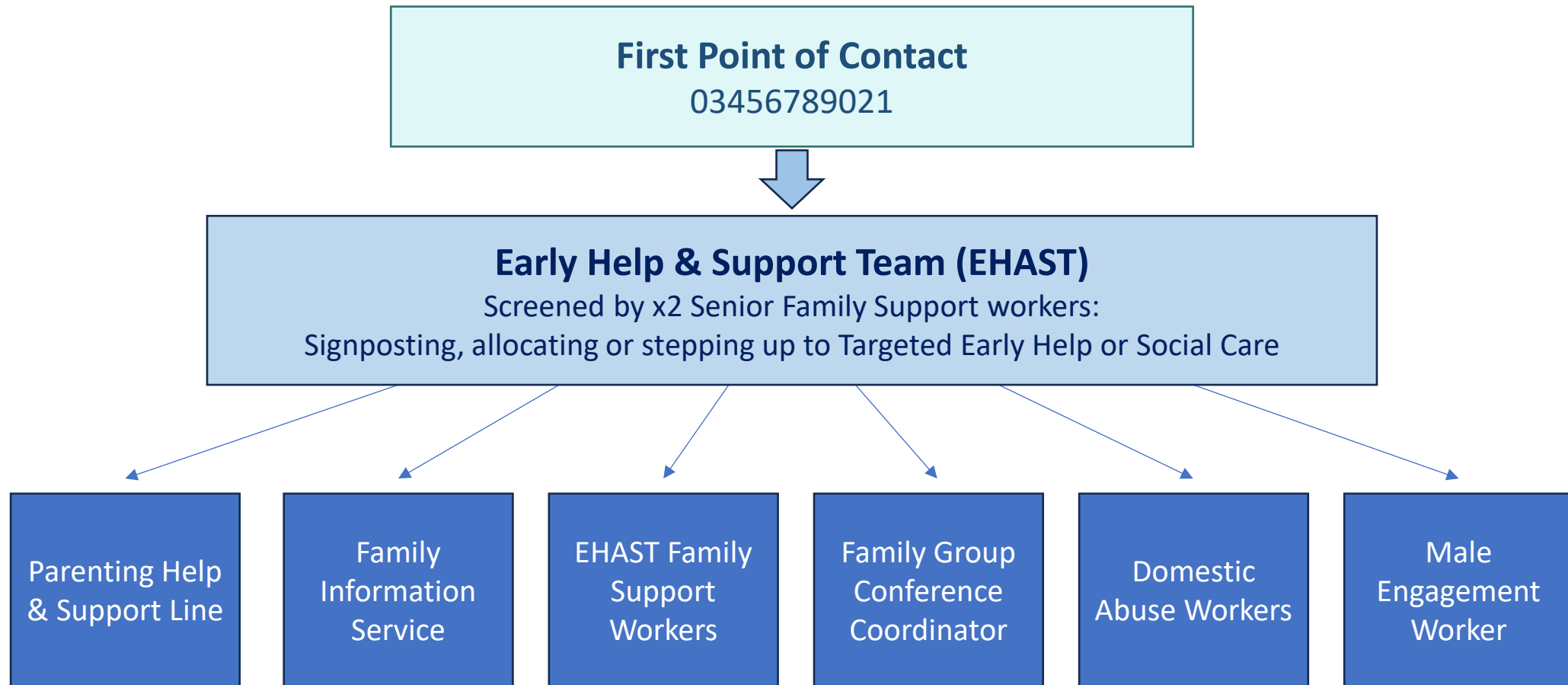
We're thrilled to be part of the **Tesco Stronger Starts** scheme, and **your blue token vote could help us support even more children across Shropshire.**

Next time you're shopping at Tesco, pop your blue token in the Little Stars box and help us provide essential items to families who need a helping hand.



Professional and Public Referral Pathway into Early Help

Level 2 (EHASt) and Level 3 (Targeted Early Help)



Key Contacts & Useful Documents



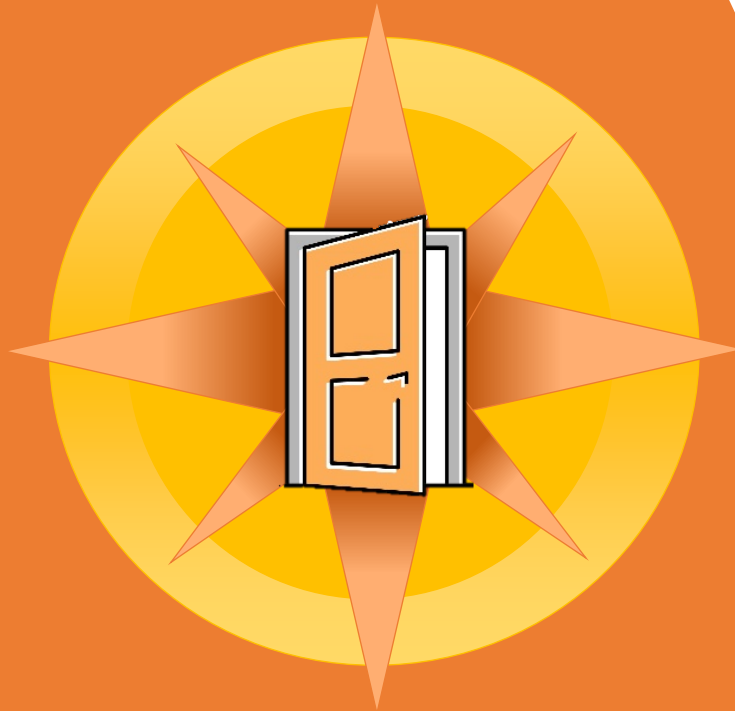
First Point of Contact (FPOC) (Compass and Initial Contact Team)	0345 678 9021
Emergency Social Work Team	0345 678 9040
West Mercia Police	101
If you think a child is in immediate danger, call the emergency services	999
Shropshire Early Help	Earlyhelp@shropshire.gov.uk
Shropshire Strengthening Families	Shropshirestrengtheningfamilies@shropshire.gov.uk
Compass - For safeguarding concerns for children	Compass.referrals@shropshire.gov.uk
Shropshire Family Information Service	01743 254400 and ShropshireFIS@shropshire.gov.uk
Health visitors and school nurses – single point of access (SPOA)	0333 3583654
Shropshire Housing Options	0345 678 9005
Citizen's Advice	https://www.citizensadvice.org.uk
Domestic Abuse Helpline 24-hour	0808 2000 247
NSPCC	0808 800 5000
Family Lives – parent helpline	0808 800 2222 Parenting and Family Support - Family Lives (Parentline Plus) Family Lives
Local Offer website	The SEND local offer Shropshire Council
Shropshire Choices	Shropshire Choices Shropshire Council
All In Registrations	All In Programme Shropshire Council
Occupational Therapists via First Point of Contact	0345 678 902
We Are With You - Substance Misuse Treatment Provision	01743 294700 Shropshire - With You (wearewithyou.org.uk)

Useful links & Documents

Multi-agency guidance on Threshold Criteria to help support Children, Young People and their Families in Shropshire
[Childrens Threshold Document](#)

Shropshire Safeguarding Community Partnership
[Shropshire Safeguarding Community Partnership](#)

West Midlands Children's Safeguarding Procedures
[West Midlands Safeguarding Children Group \(procedures.org.uk\)](#)



Thank you!

Thank you for reading this issue of the Compass Newsletter.
We look forward to bringing you the next newsletter for Q2 2025.

Gemma Onions & Kate Owen (COMPASS Team Managers)

Designed by Rebecca Bean (Compass Coordinator)