

Immediate Risk – Call 999

High-Risk indicators below:

Serious Harm: Severe distress and/or physical/psychological harm. Risk of homicide, suicide, or self-harm.

Likelihood of Harm: Assess frequency - is it happening daily or at every opportunity. living together or apart. Is the person planning to leave

Beyond Physical Harm: Include non-physical risks like harassment, control, coercion and stalking, Is it honour based?.

Impact on Children: Children witnessing or experiencing abuse are also victims. Whether it is direct or indirect experiences.

Escalation and Cumulative risk : Note any increase in incidents – or consider previous incidents, number of hearings at MARAC etc. Ensure you consider the combination of previous and current incidents. Considering the level of impact on the victim and family.

If HIGH-RISK follow the steps below-

If not immediate but you are concerned it is **High-Risk (see above)** - Assess and refer the **person at risk**:
Complete MARAC form found on right hand side when you click this link [MARAC Guidance](#) (if no consent, also complete the Share info without consent form also found on the right-hand side [MARAC Guidance](#)).
Then send securely to:
Shropshire MARAC via email: MARACShropshire@westmercia.police.uk.

Also refer the person (**with consent**) to – Womens Aid Shropshire Helpline: 0800 229 4066 - 7am-10pm Weekdays and 9am-5pm Wkends. [Forms: Referral Form | West Mercia](#) - support offered to all genders and children. If unsure contact directly to discuss.

Does anyone involved care for children or is pregnant?

Children living in or subjected to Domestic abuse are victims in Law

Is anyone involved an adult with care and support needs (or their carer)?

Contact [First Point of Contact \(FPOC\) \(Adult Safeguarding\)](#)
0345 678 9044

Contact [First Point of Contact \(FPOC\) \(Children's Safeguarding\)](#)
0345 678 9021

[Shropshire Council Early Help Portal](#)

If it is Out of hours contact - Emergency Social Work Team 0345 678 9040

For High- Risk Perpetrators

If the perpetrator admits abusive behaviours and the case has been referred to MARAC contact:
driveadmin@cranstoun.org.uk

If medium risk-
Would they consider a course to change behaviours? See perpetrator section in medium risk.

Are they on probation - Contact [Shropshire probation Team](#) 01743 231525

Support for Children and Young people

[BeeU: Shropshire](#) - Mental Health

[The Children's Society](#) - Emotional wellbeing support.

Health Visiting and School Nursing Service
Tel:0333 358 3654
shropcom.spoa@nhs.net

Can the victim complete a [Clare's Law](#) (available for all genders) request? (a check into perpetrators possible past DA offences)

A victim and their children can be in daily terror, if they decline, always try again or pass on to relevant professional to continue trying, when safe to do so. BUILDING TRUST TAKES TIME BUT CAN SAVE LIVES!- If unsure talk to a Domestic abuse service/professional or call a multi-agency meeting!

MEDIUM - Risks and Concerns Present But Not Immediate.

Risk = Harm + Likelihood

•**Harm:** Can be physical or psychological. Consider the impact, duration of abuse, and recovery needs.

•**Likelihood:** Is harm ongoing or likely to recur? Assess frequency, duration, and context. Identify existing strengths, strategies, and support that could reduce risk.

•**Escalation and Cumulative risk :** Note any increase in incidents – or consider previous incidents, amount of hearings at MARAC etc. Ensure you consider the combination of previous and current incidents. Considering the level of impact on the victim and family.

Assess the person at risk:

When safe to do so -

Discuss their concerns and yours, be patient and understanding.

Use this guide [Domestic Abuse Stalking & Harassment \(DASH\) checklist](#) to help you.

If the person meets the [MARAC criteria](#) go to 'Immediate Risk' above.

Refer to- [Working with Risk SSCP](#)

- Does the person want further support –
[Shropshire Domestic Abuse Service](#) | 0300 303 1191
(8am-6pm Mon-Fri) – support is available to all genders and to children.

Womens Aid Shropshire helpline - 0800 229 4066 (7am-10pm Weekdays and 9am-5pm Wkends)

- [Child to parent abuse support](#) – check guidance here
[August 2023 CPA Policy.pdf](#)

If person has children/ is pregnant. Consider -
[Child Safeguarding guidance](#) or [Early Help](#) or call – 03456789021 or refer-
[Shropshire Early Help Portal](#)

If person is an adult with care and support needs - [Adult Safeguarding Guidance](#) or call
0345 678 9044

Information and services for people who are living in or moving to [Telford](#).
www.telford.gov.uk/info/20291/domestic_abuse

If you are still unsure discuss with line manager or seek advice from your local Domestic abuse service for advice.

Promote [Clare's Law](#) to the public. As professionals you can share risk information to prevent harm.

For Perpetrators

Does the person causing harm recognise it and want to change- contact [Cranstoun](#) – tw@cranstoun.org.uk or call 01952 454 759

Advise them about Respect -
[Respect WebChat/Phoneline](#)
0808 8024040
(for intimate partner abuse only)

If the **person causing harm** is in a Position of Trust: Refer to relevant [Children's](#) and/or [Adults](#) Multi-Agency Procedures.

Does **either person** have and want support for current mental health needs?
[Adult Mental Health Access Service](#): 0808 196 4501
Or advise they discuss with GP.

Support for Children and Young people

See above for services to support young people

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Shropshire Domestic abuse guidance webpages -
[Domestic abuse | Shropshire Council](#)

Does **either person** have and want support for alcohol or substance use?
[Shropshire Recovery Partnership](#): 01743 294700