



Keeping Adults Safe
in Shropshire
Board



Telford & Wrekin
Safeguarding
Adults Board

Safeguarding Adults – Preventing Abuse in Shropshire and Telford & Wrekin

Tomorrow is World Elder Abuse Awareness Day

“My World...Your World... Our World – Free of Abuse”

donations to Action on Elder Abuse - Registered Charity England and Wales: 1140543



Event Resources

PowerPoint presentations and the event footage on YouTube will be available on the Safeguarding Adults Boards and SPiC websites.

www.keepingadultssafeinshropshire.org.uk/

www.telfordsafeguardingadultsboard.org/sab/about

www.spic.co.uk/



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Shropshire Partners **in Care**
The Care Workforce Development Partnership



Telford & Wrekin
Safeguarding
Adults Board



Talking about Adult Safeguarding: “My Enquiry and Safety Plan” cards

Mary Johnson, Joint Training, Shropshire Council



“My Enquiry and Safety Plan Cards”

Special thanks to:

Shropshire Partners in Care
Positive Steps
Taking Part
Morris Care
Bethphage

Legislative Framework of Safeguarding



My Enquiry & Safety Plan cards

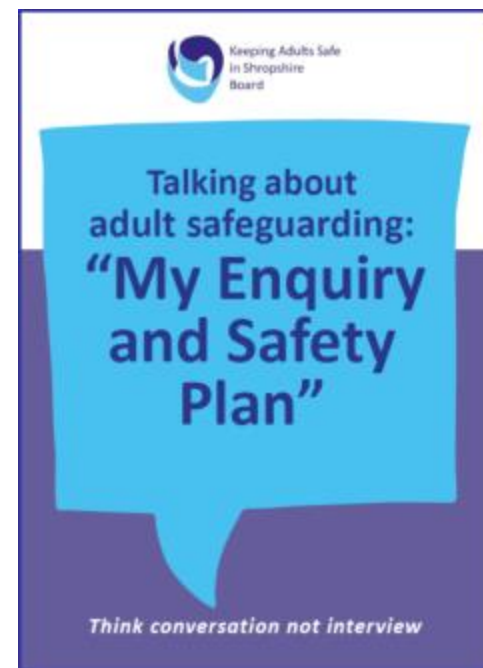
Where did it come from?

From Experience:

Questions arise around:

Do we always communicate effectively?

Do we have the right conversations ?



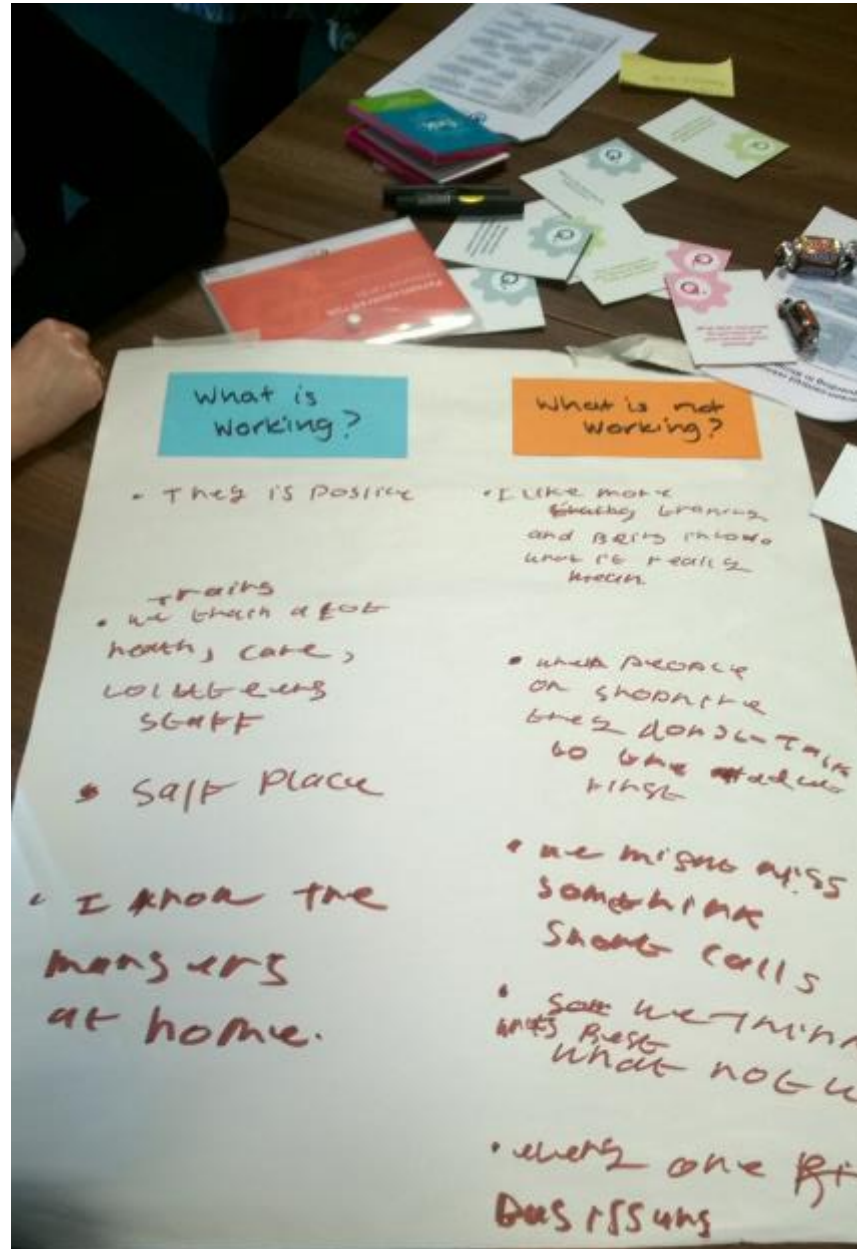
Truly involving in co production



Facilitated Session in 2016

- Working with facilitation from Helen Sanderson Associates
- Inviting those from across services
- To help break down the jargon of an 'Enquiry'

Facilitated Session



**Communication is the
Magic Key**



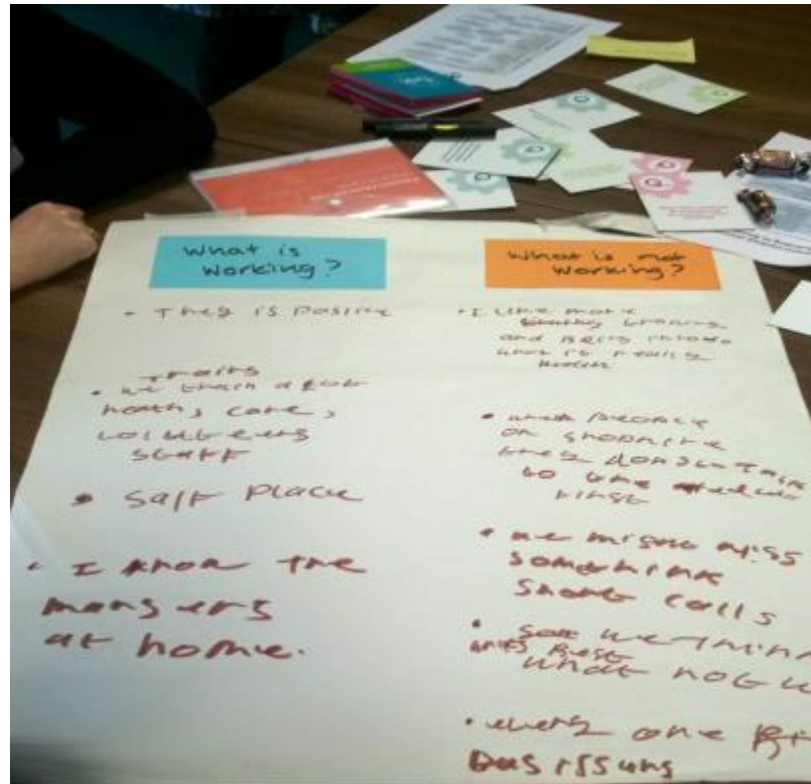
**Having a meaningful
conversation**

OUR TASK!!!

Involve each persons view

Think about the Jargon

Make the words easy and understandable



Co Production what have we been doing?

Openness & Honesty

Committed to sharing the power of decision making

Ownership & Understanding by all

Clear Communication

Peoples Views are valued, respected & acted upon

After the facilitation day a volunteer group coming from different backgrounds have met to shortlist all the ideas into the cards and conversations in the pack.

THE CARDS ARE TO BE USED BY PEOPLE UNDERTAKING SAFEGUARDING ENQUIRIES AND WILL SHOW HOW THE PERSON AFFECTED (AND/OR THEIR FAMILY, FRIENDS OR ADVOCATES) WAS HELPED TO:

- UNDERSTAND THE INFORMATION GATHERED
- GIVE THEIR VIEWS ABOUT THE SITUATION
- PARTICIPATE IN THEIR OWN SAFETY PLANS

Happening
NOW

After several meetings and our information going to Helen Sandersons Graphic Designer we are now in the final stages of the pack becoming reality.

The cards are split between different headings to give a meaningful conversation

Establish the facts

WHAT HAS HAPPENED?

(ESTABLISH THE FACTS, FINDING OUT AND RESEARCHING)

- Protect from abuse and neglect in accordance with the wishes of the adult
- Ascertain the adult's views and wishes on what they want as an outcome from the enquiry
- Assess the needs of the adult for protection, support & redress, and how they will be met

MY WISHES ABOUT KEEPING SAFE

MY VIEWS AND FEELINGS ABOUT WHAT HAS HAPPENED

- Assess the needs of the adult for protection, support & redress, and how they will be met**
- Enable the adult to achieve resolution and recovery**
- What follow up action should be taken with the source of risk/ organisation**

ACTIONS TO FIX SOMETHING THAT WAS WRONG OR
ACTIONS NEEDED WITH THE PERSON OR ORGANISATION
(GETTING REDRESS)

ACTIONS TO HELP ME RECOVER

1) Enable the adult to achieve resolution and recovery

2) Establish the facts

What do you think
feel about what
happened so far?

What friends/family
support are in place
for you?

Do you want a
BUDDY/BEPRIENDEE?

Was anyone else called
like a nurse, doctor or
the Police?

Have you told
anyone else?

15
Why/ could be reported?

Is there anything
else that would
help you understand
what happened?

How do you feel now?

Are you happy
with what's happened
so far?

Who was there?
Who hurt you?
How many people
were there?

Would you like
anyone else here
with you?

Are there any other
things that would help
you?
(Explain technology)

What was explained
to you about what
has happened so far?

Do you want to be
in touch with an
advocate?

Do you have
any questions?

Did anyone say anything?

What are your
concerns?

Is there any activity/
hobby that you would
like to do?

Do you want a
advocate?

Does your friend/caregiver
know what happened?
What happened?
Is anyone hurt/missing?

Did you feel in
danger at the time?

What is a goal day
for you now?

What makes you feel
better when you are
well?

Do you need to update
your support plan?

Do you feel safe
now?
Is there a place that you
feel safe?

What has been
happening before?

Do you still feel
in danger?
Should
I be safe worried

Show me...

How has this
made you feel?

Do you still
feel in danger?

3) What follow up action should be taken with the source of the risk/organisation?

What has
happened

Where did it
happen/is happening?

What happened
after?

What action had been
taken?
Caterable to help you?

Do you know
who to contact to
ask questions?

EXPLAINING OPTIONS

Can you tell me
what's happened/
happening?

Are you injured?

What do you
need to happen
for you to feel
better?

Is there anything
you're worried about?

Has the person who
had any extra training
or support?

When did it happen?
Has it happened
before? (Time? do
night day)

Do you need additional
support?

Do I need to
see them
again?

Has the danger gone?

What would you
like to see happen?

How it happened?
Is it still happening?

Do you need any
medical attention?

What would explain
to you would happen
next?

What help do you need?

What happen next?

How did it happen?

In your own words
can you tell us
what happened/
what's happened?

Does anyone else need
to know?

Has anyone told
you what will
happen next?

Have you had a
conversation with
the individual?

If you speak to the police
do you need them at
all times/when it happens?

What's the difference?
What's the difference?

What should happen
to them?

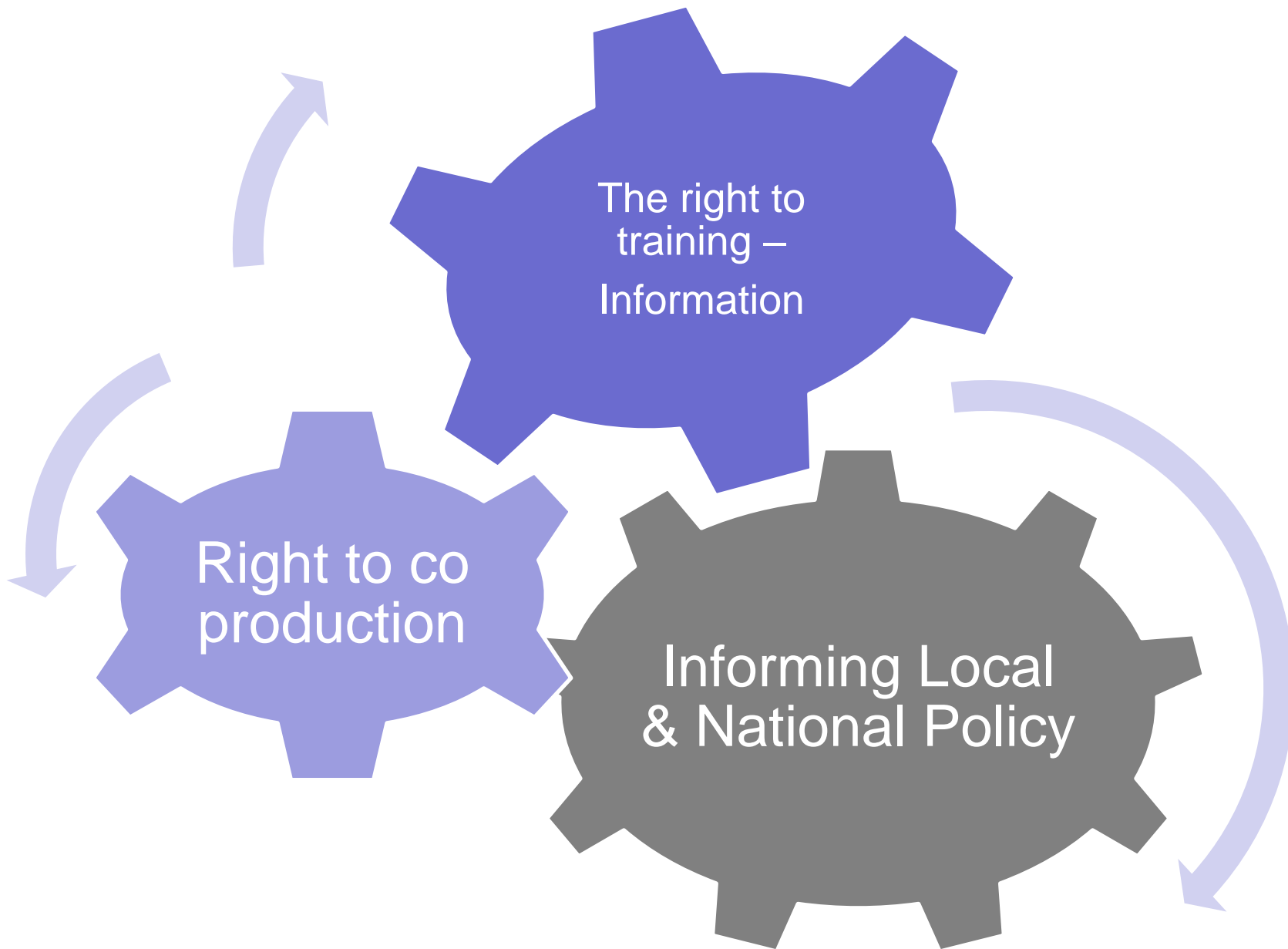
Who will be told and
why?

Designing the card

The right Production

- **Everyone is Equal – the decisions are shared**
- **We have a shared vision**
- **We will design this over time to include everyone's thoughts**
- **We will remember we are representing others views**
- **As a group we will come up with a finished cards we are all proud of**

WE CAN ACHIEVE THIS





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Talking about
adult safeguarding:
**“My Enquiry
and Safety
Plan”**

Think conversation not interview

In your own words, tell me what happened.

- Who hurt you.
- Who have you told.
- Who else has seen/heard?
- Who was there?

1. What has happened?
(establish the facts, finding out and researching)

How do you feel now?

(Think about using words, expressions, pictures, traffic lights/scales.)

2. My views and feelings about what has happened

- Do you want to make a complaint (If you haven't already).
- How would you like to do this?
- Do you need any help?

(Establish how the person wants to receive a response.)

5. Actions to fix something that was wrong or actions needed with the person or organisation (getting redress)

4.
Actions to help me recover

Is there anything else about this worrying you?

2. My views and feelings about what has happened



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3.
My wishes about keeping safe

Think conversation not interview

Danger

10 a lot of danger
9
8
7
6
5
4
3
2
1 no danger

Have I missed anything important to you?

1. What has happened? (establish the facts, finding out and researching)

Exciting opportunity to have real conversations

“Think Conversation not interview”



Further details to be announced in 2018 via the Keeping Adults safe in Shropshire Board website [click here](#)