

Appendix 1: Working with Risk Flowchart

Ensure that every attempt is made to involve and inform the adult at all stages of the process.

Event triggers concern for potential or actual abuse or neglect (All Agencies)

Work with the adult and (where appropriate) their family/carer(s)

Assess and manage the level of danger to the person and others using:

- Level of Danger (Appendix 2)
- Levels of Harm Matrix (Appendix 3)
- Risk Management Plan: (Appendix 5)

Work together where more than one agency is involved with the person. Consider multi-agency meetings (Appendix 4)

Conduct **regular reviews** of risk assessments and plans according to risk level.

In assessing and managing the level of danger to the person, make sure you are aware of and consider the below:

Care Act Assessment?

If the person:

1. Would benefit from care and support to help them carry out daily activities.
2. Has consented to a care act assessment being requested or
3. Lacks capacity and an assessment would be in their best interests and/or
4. Is assessed as being at risk of abuse or neglect (not a high level of danger)

Refer to Adult Social Care (via FPoC) to request a Care Act assessment.

Consider **relevant tools/guidance** for specific types of abuse/neglect including:

Pressure Ulcers

Domestic Abuse

Self-Neglect

Visit:

<http://www.keepingadultssafeinshropshire.org.uk/multi-agency-procedures/>

Safeguarding Concern?

If the person:

1. Has care and support needs regardless of who is meeting their needs.
2. Is experiencing or at risk of a high level of danger as a result of **abuse or neglect**
3. Is unable to protect themselves because of their care and support needs
4. Has consented to a concern being raised or
5. They have not consented but there is a public or vital interest to report a concern.

Raise an Adult Safeguarding Concern via FPoC

Maintain **accurate records** proportionate to risk